

CCA Care Coordinator BA Level Intern

Department: Behavioral Health

Overview:

Join our team! Advocates is seeking empathetic, compassionate, driven professionals to provide coordinated behavioral health care management services as an integrated member of care management team to youth and adults in need of services.

Advocates promotes a healthy work-life balance and offers many generous perks of employment and room for advancement. We are a strong-knit community that values the ideas and contributions of our staff.

Are you ready to make a difference?

Responsibilities:

- Work collaboratively and effectively with care management, including individual receiving services, medical team and other behavioral health providers to provide behavioral health care management services.
- Coordinate all aspects of service delivery with team members as outlined in the treatment plan.
- Collaborate with existing providers and other collaterals and deliver services in accordance with the individual's treatment plan.
- Participate in team meetings to ensure effective communication among all disciplines involved in individual's care.
- Follow the individual across the continuum of care for the purposes of care coordination.
- Partner with the individual, his/her care team providers and supports to ensure that treatment plan and safety plan are implemented as developed and make as needed adjustments.
- Monitor individual's progress in treatment and assist the clinical team with evaluating the need for continued services.
- Identify community resources and develop natural supports for individual.

Qualifications:

- Will be enrolled in a BSW degree or BA in related field at the start of the internship.
- Past experience in an outpatient, crisis, and medical settings.
- Must hold a valid driver's license, have access to an operational and insured vehicle.
- Excellent written and verbal communication.
- Ability to develop and maintain positive working relationships with employees and providers.
- Enthusiastic, motivated approach and exceptional interpersonal skills.



- Strongly prefer a candidate that will have a demonstrated understanding of and competence in serving culturally diverse populations.

Advocates is an EOE/D/F/M/V.

Why Should I Consider a Career in Human Services?

Our team members are dedicated to engaging and empowering individuals by forming lasting relationships, collaboratively achieving personal goals, offering creative solutions to everyday and complex situations, and *actively listening*. We exercise independent judgement and contribute to the overall success and benefit of the team.

Is Human Services a Fit for Me?

Successful team members are open-minded, eager and compassionate, and will exercise solid, independent judgement while fostering trustworthy relationships with the individuals that we serve. We put the individual first.